

GOOD MANUFACTURING PRACTICES (GMP) POLICY

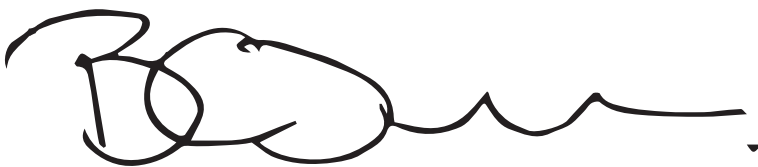
The Bespoke Amenities Company's (TBAC) goal is to be recognized as a globally competitive and trusted guest amenities manufacturer.

To ensure that our customers, and their customers, receive a product that meets their quality and design expectations, TBAC has committed itself to implement the ISO 22716:2007 standards for Good Manufacturing Practices.

Management and staff at all levels of the company are committed to implementing, monitoring and enforcing these standards across the entire business.

To achieve this, TBAC will:

- Ensure that all production systems meet the GMP requirements.
- Ensure that the GMP systems are implemented across the production environment.
- Work to create a culture of maintaining GMP standards by communicating with all employees.
- Ensure that employees are continually trained on the GMP systems.
- Ensure that personal hygiene is a driven objective within the company.
- Ensure the ongoing development of Good Manufacturing Practices that complies with the standard.
- Demonstrate the leadership to achieve our Good Manufacturing Practices standards.
- Ensure, create and promote a culture of continually improving our systems, products and quality for the benefit of our customers.



Managing Director

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THE BESPOKE AMENITIES CO

GUEST AMENITIES: DESIGNED • MANUFACTURED • DELIVERED

QUALITY POLICY

The Bespoke Amenities Company (TBAC) is committed to developing, implementing and continually improving a Quality Management System in accordance with the ISO 9001:2015 and ISO 22716: 2007 requirements.

As part of that commitment, TBAC endeavors to:

- Listen to our customers and strive to design, manufacture and distribute products that meet our customers' expectations.
- Achieve increased penetration into global markets by continuously investing in our business and manufacturing processes, to become a globally recognized guest amenities manufacturing company.
- Adhere to all the statutory and legal requirements applicable to our business.
- Continuously offer employee development opportunities to uplift and promote a positive work force.
- Implement and maintain healthy & ethical financial policies to create a stable financial backbone.
- Continually promote a quality culture within the organization to support the vision and mission of the company.
- Build "The Bespoke Amenities Co" brand as the leading manufacturer and supplier of world class guest amenities into sub-Saharan Africa, thereby increasing our customer base, loyalty and customer retention.
- Provide professional, accurate and focused service to all our customers, to ensure long term relationships are built and maintained.
- Encourage a culture of continuous improvement within the company.
- Ensure that systems are in place to establish and review quality objectives.
- Demonstrate consistent leadership to achieve our quality improvements.



Managing Director

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